

QUALITY POLICY STATEMENT

The Sherwood Group (the company) is committed to meeting customer requirements in terms of product and service. In support of this commitment, the company operates a Quality Management System in-line with the internationally recognised quality management standard, ISO 9001:2015

It is our policy to:

- Assess customer needs to ensure products and services are delivered to customer requirements, on time
- Comply with all applicable requirements including compliance and those detailed in ISO9001:2015
- Continually improve the effectiveness of our quality management system
- Establish quality related objectives and targets as part of continual improvement processes and regularly review our performance against those objectives as part of management review
- Promote the importance of quality, improvement and customer satisfaction
- Ensure employees and those working with The Sherwood Group act in accordance with this policy and The Sherwood Group's Quality Management System and have the relevant competences to fulfil their quality related responsibilities

The Directors are ultimately responsible for this policy and for ensuring that it is reviewed for continuing suitability. This will be achieved through management review processes. However, it is the responsibility of every employee to adhere to the principles and aims set out in this policy statement.



Chief Executive Officer
May 2018